

An introduction to project planning in Business Services





Definition of a Project



Has a clear start and end date



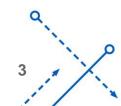
Has boundaries



Creates something new



Is not business as usual



Project Management Lifecycle





Change Management

A systematic approach to dealing with a <u>transition</u> of an organization's goals, process or technologies.

Change

Transition









Identify stakeholders and create a project outline

Benefits



Establishes project timeline



1 Initiate How to succeed



Agree to a vision, obtain approval to move forward with detailed planning



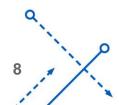
Define goals, outcomes & project justification



Identify stakeholders, roles and responsibilities



Identify resources required, and a broad timeline







Create and distribute a Project Management Plan

Benefits



Details the project planning information •



Gather information

Draft a Project Management Plan

Obtain stakeholder input and feedback

Gain formal approval

Distribute to the team





Achieve the project goals and outcomes

Benefits



Delivers a product, service, or organizational value





- Complete project activities
- Manage issues and changes
- Use and share project knowledge
- Consider and mitigate risk
 - Communicate and engage with the project team and stakeholders





Review project implementation to ensure success

Benefits



Helps measure project performance



Monitor & Control

How to succeed

- Project Performance
- ✓ Change Requests
- Risk Review
- Stakeholder Engagement
- **Project Scope**
- Control Quality





Formalize the end of the project and release project resources

Benefits



Use lessons learned to improve processes for future projects q



Confirm the goals and objectives have been achieved

Request and archive project information

Transition the project to the operations team if necessary

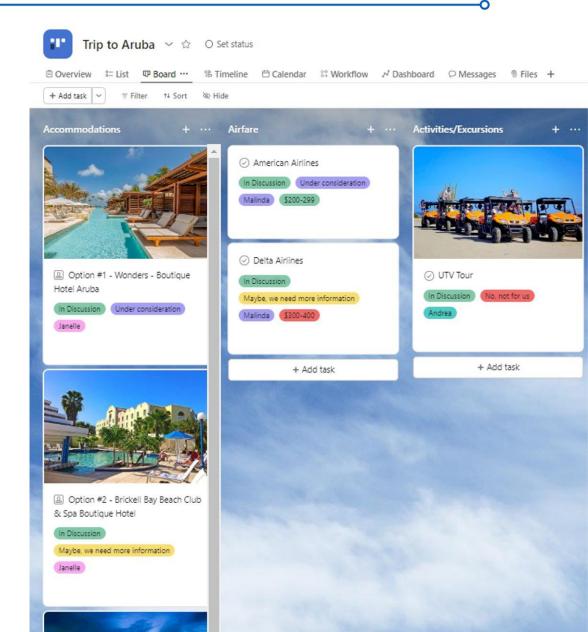
Useful Planning Tools

UB Supported and Provided

- Box
- Microsoft 365
 - Lists
 - Teams
 - Planner
 - Excel

Free Online

- Trello
- Infolio



QUESTIONS?

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TAKE THE SESSION SURVEY ON YOUR SMART DEVICE USING THE QR CODE ON THE BACK OF YOUR SCHEDULE.



Glossary

Change Management

A systematic approach to dealing with the transition or transformation of an organization's goals, processes or technologies.

Change Manager

Plays a key role in ensuring that organizational projects and initiatives meet objectives on time and on budget by increasing employee adoption and usage.

Project Charter

A short document used in project planning to outline the key aims and benefits of a project.

Project Coordinator

Provides project management best practices know-how and expertise.

Project Lead

The business or functional leader who proposes the project.



Glossary

Project Management Plan

A comprehensive document that outlines how a project will be executed, monitored, controlled and closed.

Project Sponsor

Senior individual with overall accountability for the project, often not involved in day-to-day project work. Approves the project, authorizes project funding and resource allocation, ensures project alignment with larger organizational strategies.

Project Team

Engages with stakeholders to ensure project requirements are understood and implemented.

Stakeholder

An individual, group, or organization, who may affect, be affected by, or perceive itself to be affected by a decision, activity, or outcome.

Subject Matter Expert

An individual with a high level of expertise in performing a specialized job, task, or skill.

